



Online Code of Conduct; Guidelines for working digitally

We want to work digitally to connect, create work and support each other during this time when Lyra is shut. To do this, we are going to use digital platforms. To keep everyone safe, please follow Lyra's online code of conduct.

Please remember the Lyra behaviour agreement:

- TREAT EVERYONE KINDLY
- DO NO HARM TO OTHERS (young people & adults)
- DO NO HARM TO MYSELF
- DO NO HARM TO THE BUILDING AND THE EQUIPMENT (inside & outside)
- TAKE PART!

LIVE VIDEO CHAT

- Be kind.
- Never use your full name; first names will do.
- Make sure everyone you live with knows you are on a live video chat. Don't include them in the chat.
- Wear appropriate clothing, even on parts of you that you think won't be seen.
- Remember it's easy to misinterpret things online.
- Contact a group leader if you feel worried about anything.
- Do not record or take photos of anyone without their permission.

SUBMITTING VIDEOS

- Don't use your full name.
- Don't film things that might reveal your exact address, school or somewhere you usually go regularly (e.g. a sports club or activity).
- Don't film anyone else apart from yourself, or your sibling IF they are a Lyra participant.
- Wear appropriate clothing.
- To keep yourself safe, don't share something that feels very personal, complicated or sad with everyone else.

If you are worried or concerned about anything online or personal, you can contact a Lyra staff member and they will listen and help to find you support.

Lyra Mobile: 07400 099 762 during working hours 10am – 6pm on Tuesday-Fridays

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